

## **Business Crime Strategy Board Workshop Notes:**

**12/07/2019**

Priorities:

- Promotion of what the Board is doing
- Connecting Board with the Business Voice
- Colleague Safety – ASB in stores, theft reduction in stores, working in partnership
- Rural theft, vandalism, trespass, aggressive behaviour, employee/colleague safety
- Safety and security – social media communication, positives to be a deterrent, sharing good practice, partnership working – example Op Servator
- Colleague safety, collaboration, sharing positive stories, inspire others
- ASB & Violent Crime aimed at staff/customers linked to 'County Lines' network
- Promoting what we do in the community
- Improve perceptions – people feel unsafe when the reality is they are safe
- General fraud – credit cards
- Making Essex safer – want to be the very best and people take best practice from us
- Show Government what we are doing
- Show action and be recognised for it
- Cybercrime – education and crime prevention
- ASB in High Streets – particularly Southend
- Promotion of work of police and PFCC to businesses
- Fraud against businesses, links to international crime
- More police, more police, more police (more resources, not just officers, expert police staff)
- ASB in Southend
- People not coming forward with intelligence
- County Lines impact – theft, repeat offenders
- Businesses to help police
- More arrests
- Bogus emails – cyber crime
- Show what Essex Police & Group is doing

- Need to talk about bigger picture that Essex Police is growing
- Crime prevention – data, reporting, 10 types of businesses contribute to 80 per cent of the business crime in the county
- Understanding business practices
- Prevention – Board to spread tactics
- Participation – employer supported policing
- ‘insights’ public confidence – what are the perceptions of business crime, give businesses confidence
- Sense check of confidence – survey, evaluation
- ASB in High Streets – tackle that and get people back in the High Street
- Threats – crimes against businesses, who are the victims? What are the threats – get ahead of the threats, fraud, cyber crime
- Physical crimes - theft, big companies featuring in the crime stats
- Sole traders
- Prevention – designing out crime, petrol forecourt drive outs, removing booze from the doors of shops
- Recruitment of the Business Crime Team
- Tackling serious crime, cybercrime can put people out of business – use Essex Police expertise

### **Business Crime Strategy Plan**

Group to work up strategy and drive up work plan

- Educating
- Confidence – perception & engagement
- Connectivity
- Work Plan – Strategy to make it happen
- Action
- Workforce – keeping them safe
- Good news stories
- Call and care to businesses, find out how they feel